



Luxury that moves you

MANUFACTURER'S LIMITED WARRANTY

Rookie Series

Personal Electric Transportation

v.22MDCMLWIs041

Warranty & Customer Support 6

Manufacturer's Limited Warranty

MD Carts, Inc. ("MANUFACTURER") warrants your new Rookie Series Personal Electric Vehicle against defects in material and workmanship for twelve (12) months from the date of purchase, subject to the exclusions listed below. This Limited Warranty is extended to the original purchaser only and terminates upon transfer of ownership.

Original Equipment and Labor Coverage:

If the manufacturer determines any original part is defective during the warranty period, MD Carts Inc. will, at its option, repair or replace the part at no charge, subject to the restrictions and exclusions in this Limited Warranty. The manufacturer may, at its sole discretion, repair rather than replace a part, provide a factory reconditioned part, or new part from an alternate supplier. Any replacement part is warranted for the remainder of the original warranty period.

To Obtain Warranty Service:

To file a warranty claim, please call 844-MD Carts (844) 632-2787, Monday - Friday from 9 am to 5 pm EST. When you call, please be prepared to provide the dealer name, date of purchase, serial number, manufacture date code, and a detailed description of the problem.

Exclusions:

Routine maintenance, regularly scheduled service, transporting the vehicle for warranty service, damage or failure that is the result of improper storage, transport, or towing are not covered under the warranty.

This Limited Warranty excludes any failure not caused by a defect in material and workmanship, including but not limited to, abuse or improper handling, accident, collision, corrosion, cosmetic damage or deterioration, improper maintenance, normal wear and tear, acts of nature, fire, or explosion.

This limited warranty does not cover failures, damage, or subsequent damage to:

Any vehicle, component, or part that has been altered, modified, neglected, improperly maintained or used for purposes for which it was not designed;

Electrical components, including the battery charger, caused by fluctuations in the electrical current;

Use of modified or after market components, accessories or attachments;

Unauthorized repairs during the warranty period or repairs made after the warranty expires.

No coverage is provided for consumable components, general wear items, or any parts exposed to friction surfaces, stresses, environmental conditions for which they were not designed or intended, including but not limited to:

Wheels and tires

Seat components / Upholstery

Bushings / Bearings

Fuses / Circuit breakers

Finished and unfinished surfaces

Sealants / Lubricants

Light bulbs / Sealed beam lamps

Suspension / Brake / Steering components

Battery & Charger Limitations & Exclusions:

The Warranty Period is determined by the amp hours recorded by the on board controller. Coverage is not provided for failures, damage, or subsequent damage caused by:

Lack of maintenance, abuse or neglect

Over charging or under charging

Filling batteries with contaminated water

Failure to maintain water levels

Use of an unapproved battery charger

Loose battery tie downs, cables, and /or terminals

Corrosion

Freezing

Installation of after market parts or accessories that are not connected to the complete battery pack automatically terminates all warranties for the entire battery pack.

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Vehicle Storage:

Vehicle storage facilities must provide all of the following:

- Ample electrical capacity for the number of vehicles in storage.
- A dedicated GFCI protected outlet with an appropriately rated circuit breaker for each vehicle.
- A separate charger for each vehicle.
- Adequate fresh air circulating to exchange the air at least 5 times every hour.
- If an energy management system is utilized, the timer setting must make electricity available for a minimum of 14 hours.

Termination:

MD Carts, Inc may, at its discretion, terminate or limit the warranty if the vehicle or the battery charger:

Show signs routine maintenance has not been performed.

Show signs of any alteration outside the manufacturer's recommendations, including but not limited to tires, the on board controller, speed braking system, electrical system, passenger capacity or seating.

Is stored in a facility that does not have a dedicated GFCI protected outlet and separate battery charger for each vehicle, uses an unapproved battery charger, or an extension cord to connect battery chargers.

All warranties are immediately terminated if MD Carts, Inc determines the on board control unit has been altered, repaired or replaced and the actual mileage or ampere hours of the battery cannot be determined.

ANY CHANGES OR MODIFICATIONS TO THE VEHICLE OR BATTERY CHARGER THAT ALTER THE WEIGHT DISTRIBUTION OR STABILITY OF THE VEHICLE, INCREASE THE VEHICLE'S SPEED, OR ALTER THE OUTPUT OF THE BATTERY CHARGER BEYOND FACTORY SPECIFICATIONS CAN RESULT IN PROPERTY DAMAGE, PERSONAL INJURY OR DEATH. MD CARTS EXPRESSLY DISCLAIMS RESPONSIBILITY FOR ANY ALTERATIONS, MODIFICATIONS, OR CHANGES THAT ADVERSELY IMPACT THE SAFE OPERATION OF THE VEHICLE OR THE BATTERY CHARGER. ALL WARRANTIES TERMINATE IMMEDIATELY IF MD CARTS, INC DETERMINES ANY SUCH CHANGES OR MODIFICATIONS HAVE BEEN MADE.

Limitations, Legal Rights, & Remedy:

This Limited Warranty provides no coverage for personal loss or expense, including mileage, transportation costs, shipping or handling fees, pick up or delivery, replacement rentals, loss of use, loss or profits, or loss of vacation or personal time.

In the event of a defect in material or workmanship in the vehicle, any part, component, or battery charger during the applicable warranty period, the sole and exclusive remedy shall be, at MD Carts, Inc. sole option, to repair or replace the defective part. This exclusive remedy will not be deemed to have failed of its essential purpose as long as MD Carts, Inc. makes a reasonable effort to repair or replace the defective part. In no case shall MD Carts, Inc. have any liability to the purchaser or any third party for incidental, consequential, punitive, or special damages of any description, whether arising out of an express or implied warranty or any other contract, negligence, other tort, or otherwise. The exclusion of consequential, incidental, and special damages is independent from and shall survive any finding that the exclusive remedy failed of its essential purpose.

This Limited Warranty is the sole and exclusive warranty provided for the vehicle and battery charger. All warranties, express or implied, including those for merchantability and fitness for a particular purpose, which exceed the duration of this written warranty are excluded and expressly disclaimed by MD Carts, Inc.

Some states do not permit the exclusion or limitation of incidental or consequential damages or allow limitations on the duration of implied warranties, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights. You may also have other rights which vary from state to state.



MD Carts, Inc.
1044 Fordtown Road
Kingsport, TN 37663

LeisureCarts.com

To speak to a technician or file a warranty claim:

844-MD Carts (844) 632-2787

Monday - Friday from 9 am to 5 pm